The first screen of the Pax App gives you the option to either:
1. Track Your Bus
2. Save a Stop and Get Notified   or
3. Smartcard Fund

1. TRACK YOUR BUS
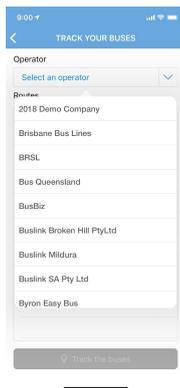
If you choose to 'Track Your Bus' you will be asked to select an operator. Choose your operator from the drop down list and click on their name.
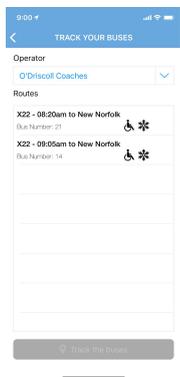
Any live routes are then presented for you to track. Simply click on the route(s) you wish to track and then click 'Track the buses'.
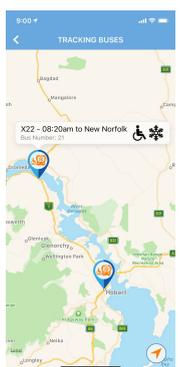
The live bus location is then shown in real time and will update approx every 7 seconds. Clicking on the GPS Pin will give further information, including the route name, the bus number and if the bus is wheelchair accessible and if it has air-conditioning.

2. SAVE A STOP & GET NOTIFIED
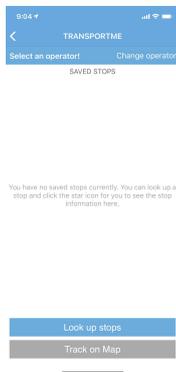
If you wish to save a stop as a favourite and receive a push notification to let you know your bus is on its way or delayed, select the 'Save a Stop and Get Notified' button and this screen will appear. Choose your operator and click 'Look up Stops'.

From this point, you can then see both the Active and Inactive Routes for your chosen operator. You can then choose any route and stop from their network of services to receive your push notification.

Once you have chosen the route, the list of stops will appear. Simply click on the stop(s) you wish to save, and then click 'Save Stops'.
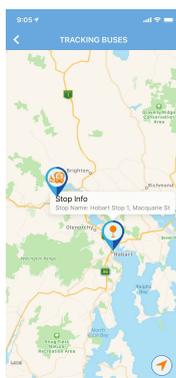
You can also choose 'Save & Track On Map' if you wish to see the live route and current bus location compared to your saved stop.

3. SMARTCARD FUND
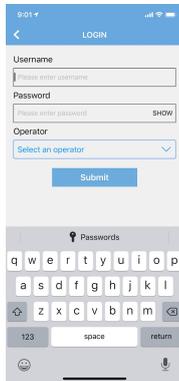
If you wish to add a smartcard to your account, simply press 'Smartcard Fund' and the following screen will appear.

Enter in the username and password you were given by your cards issuing operator, and also choose that operator from the dropdown box, then click 'Submit'.
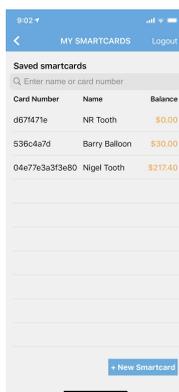
The smartcard(s) linked with that username will then appear in your Passenger App. It will display both the card number and the cardholders name, as well as the current balance of the card.

You can choose to add a new smartcard if you wish and you will be asked to enter in the smartcard number.
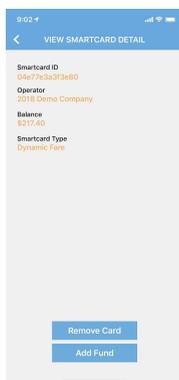
If you click on the smartcard, you will then be presented with the following screen, where you can either remove the card from your account, or Add Funds.

Click on 'Add Funds' to put money onto the smartcard for travel.
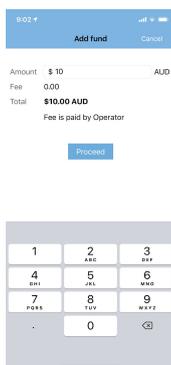
This screen will then appear for you to add an amount (minimum of $10.00) onto your chosen smartcard. Enter the amount and then click 'Proceed'.
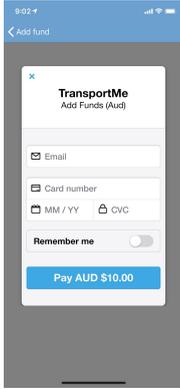
You will then be required to enter in your credit card information to the 'Stripe' Payment Gateway which is a safe and secure method of adding funds to the smartcard.

Enter in your email address (to receive a receipt) and your credit card details.

Toggle the 'remember me' to on if you wish the system to remember your details for future top ups.

Once completed, click the 'Pay' button.

Once you have completed this, a green tick will appear and then the following screen to show 'Payment Success'
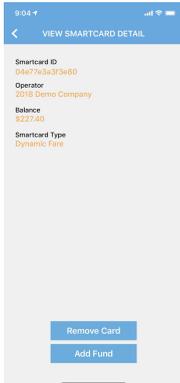
You will then be re-directed back to that smartcard screen with the updated smartcard total.