



College Operation Guidelines

Parent and Carer Code of Conduct

The Parent and Carer Code of Conduct is grounded in the Catholic Education Western Australia (CEWA) Code of Conduct, which sets out the minimum standards of behaviour expected of all members of our school community.

Building Our Catholic School Community: A Shared Mission

At the heart of our Catholic school is a vibrant partnership between families and staff, united in our commitment to nurturing every child's faith, learning and wellbeing. We believe that when parents/carers and staff work together in a spirit of mutual respect and open communication, we create a welcoming environment where all students can flourish.

The CEWA Code of Conduct outlines our shared expectations for respectful engagement, ensuring our school remains a place of belonging and growth for all, especially our students. It calls each of us to act safely and competently, to give priority to students' safety and wellbeing, to respect the dignity and beliefs of every member of the school community and to uphold the trust and confidence placed in Catholic schools.

By embracing the principles of the Code of Conduct, parents and carers join with staff in modelling the values and behaviours that allow every child to thrive.

Expectations for Parents/Carers

Communicate Respectfully

- Speak politely and respectfully with all members of the community, whether face to face, over the phone or online.
- Follow school communication processes and raise concerns early, directly and constructively.
- Help your child look for positives in their school day, talk constructively about challenges.
- Respect staff availability and allow time for responses.
- Promote respectful communication by avoiding gossip, harmful comments or negative social media posts.
- Respect privacy by not sharing photos or personal information without consent.

Support Positive Relationships

- Support your children to be respectful, resilient and engaged learners.
- Encourage your children's participation in all aspects of school life.
- Model calm, solution-focused responses to challenges or disappointment.

- Immediately refer behavioural, learning or wellbeing concerns of any student to the school.

Support for School Policies/Procedures

- Understand and support the school rules, procedures and expectations. As per enrolment agreement.
- Respect the school's authority to implement policies, including behaviour management.
- Ensure children attend school regularly and arrive on time.
- Notify the school promptly of absences, late arrivals or early departures.
- Participate in school events, interviews and information sessions.

Manage Conflict Appropriately

- Work in partnership with the school to resolve conflicts cooperatively.
- Follow the school and CEWA complaints procedures.
- Accept decisions and guidance from school leaders, communicating respectfully if further clarification is needed.
- Avoid behaviour that may cause distress, danger or damage to the reputation of the school community and any member within.

Unacceptable Behaviours

The Code states that parents/carers must not:

- Use offensive, threatening or aggressive language or behaviour towards staff, students or other parents.
- Demand immediate responses to communication, especially outside of work hours.
- Demand meetings without appointments.
- Post disrespectful or defamatory comments online.
- Disrespect privacy by sharing images or personal information without consent.
- Harass or intimidate staff, including online or via social media.

If the Code is Breached

Principals will strive to resolve disputes and conflicts through constructive, relational dialogue. Where a parent or carer does not comply with this Code of Conduct, the Principal is authorised to take reasonable steps to address the behaviour.

For detailed document [Parent and Carer Code of Conduct: Promoting Respectful Engagement in School Communities, CEWA 2026](#)